

## Transcript

### Alumni Meet Patrollers - Jay & Sfiyah - Episode 2

00:00:00 - 00:00:16

[Upbeat music plays]

[Video: *The shot changes between a close up of hands making a paper airplane and someone walking across a carpet that has road symbols on it. It changes to show hands pinning a badge to a wall. A man, Jay, walks away from the wall that has CAA memorabilia on it and towards the camera. He talks to the camera.*]

[Animation: *A variety of hobby related images such as drums, books, and science equipment show and float around the screen.*]

[Text on Screen: *Alumni meet Patrollers Episode 2 - Jay & Sfiyah*]

Jay >> Hi, I'm Jay Woo, and I'm the president and CEO of CAA.

00:00:16 - 00:00:30

[Video: *Jay and Sfiyah are in a lunchroom sitting at a table with their lunches.*]

[Text on screen: *Sfiyah - Patroller*]

*Jay - Alumnus*]

Sfiyah >> Hi I'm Sfiyah.

Jay >> Hey, Sfiyah, I'm Jay.

Sfiyah >> How's your day going?

Jay >> Pretty good so far.

Sfiyah >> Were you a foot patroller or a bus patroller?

Jay >> I was a foot patroller.

Sfiyah >> So am I.

Jay >> Really? Do you like being a foot patroller?

Sfiyah >> Yeah.

Jay >> It's pretty cold outside, eh?

Sfiyah >> Yeah.

00:00:30 - 00:00:40

[Video: *Jay is shown on his own talking to the camera. The scene changes to show a variety of pictures depicting Ottawa in the winter with lots of snow. The scene then shows an aerial view of a cup of hot chocolate being poured with marshmallows falling into it.*]

Jay >> If you know Ottawa very well, you know that it is extremely cold, and so the end of each shift we all received a cup of hot chocolate. And so that was a big bonus for us.

00:00:40 - 00:00:49

[Animation: *Blue swirls transition the scene*]

[Video: *The shot goes back to Sfiyah and Jay in the lunchroom*]

Sfiyah >> How did it make you feel?

Jay >> It made me feel responsible. As a young kid, probably your age, it felt great to having that sense of responsibility.

00:00:49 - 00:01:25

[Video: *Jay is shown in front of the memorabilia wall talking to the camera. The scene transitions back to the lunchroom*]

Jay >> I really looked back on that because it was a turning point in my life because it really gave me a purpose as a young kid growing up. When I was a school safety to patroller, it was all about taking care of other kids, and now as the CEO of CAA, we're taking care of other people across the country, and so very much similar.

Sfiyah >> Just wider.

Jay >> Much wider, exactly.

Jay >> So what do you hope to do when you get to

Sfiyah >> I want to be a pilot.

Jay >> You want to be a pilot, an airplane pilot. And that's a, well, when you're a pilot you have hundreds of people that you're responsible for, so this is a very much a direct link as well. You're taking care of people now, and as a pilot you do can do the same thing.

Sfiyah >> Yeah.

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00:01:25 - 00:02:14

[Upbeat music plays]

[Animation: *Wavy blue lines fly across the screen along with cartoon images of paper airplanes.*]

[Video: *Toy and paper airplanes are shown. Jay and Sfiyah are shown making paper airplanes. They are then sitting at a table with various coloured paper and talking to each other*]

Jay >> What has being a patroller taught you?

Sfiyah >> It's taught me, like, if I'm late to notify them if I need to get a supply because I'm not there, to actually do it, because also if I'm in a real job and I can't go and I don't get a supply that could, I don't know, lose my job or something like that.

Jay >> And other people can get hurt too, right?

Sfiyah >> Yeah.

Jay >> Yah, exactly. And actually, as a pilot you can't be late, too, right? Because you have 300 people waiting for you.

Sfiyah >> Yeah you can't delay a flight.

Jay >> Exactly.

Sfiyah >> Like, can you imagine hearing on the loudspeaker, "Oh I'm sorry your flight has been delayed because uh your pilot's late."

Jay >> That's right. So, you want to build an airplane?

00:02:14 - 00:02:35

[Upbeat music plays]

[Video: *Jay and Sfiyah make paper airplanes together.*]

Jay >> So at my school, they had a rank of lieutenant. And so, when I was growing up, my brother, younger brother, two and a half years younger, he also wanted to be a patroller as well. And so, he got promoted to the rank of lieutenant, and I stayed as a regular patroller. It made me really really envious.

00:02:35 - 00>02:40

[Video: *Jay is standing in front of the memorabilia wall talking to the camera*]

Jay >> The fact that my brother got promoted to lieutenant and I was just a regular foot patroller, he still teases me about that to this day.

00:02:40 - 00:03:00

[Video: *Sfiyah and Jay are back in the lunchroom together. The shots change between them in the lunchroom and photos and videos of Jay and Sfiyah's favourite memories*]

Sfiyah >> What was your favorite moment as a patroller?

Jay >> It was the School Safety Patrol Jamboree. So, we would all get together, walk along the street towards the Parliament buildings in Ottawa. So that was my favorite. What's your favorite part?

Sfiyah >> My favourite was the Santa Claus Parade.

Jay >> Did you dress up as anything?

Sfiyah >> I did a bear.

Jay >> A bear, all right.

00:03:00 - 00:03:31

[Video: *Sfiyah and Jay are back at the table they were making paper airplanes at and Sfiyah give Jay a gift*]

Sfiyah >> I have a gift for you.

Jay >> What? What is this?

Sfiyah >> You'll find out.

Jay >> Let's see. Ooh, it's a badge. Oh my goodness, it's a lieutenant badge. Something I've always wanted since I was a kid. Oh my goodness! Oh, this is cool, thank you, Sfiyah. I'm a lieutenant now. This is awesome, guys.

[laughter]

Jay >> It even has my name on it, too. Oh my goodness. I'm going to take us back home and show my brother. Wow! He's going he's going to faint.

00:03:31 - 00:03:44

[Video: *Sfiyah and Jay throw paper airplanes together at the table. They are then seen practicing the School Safety Patroller movements*]

Voiceover Jay >> When I fast forward, and I look back on a career and a life, I think the values and training I received back as a School Safety patroller really helped me understand why it's important to keep people safe. All throughout my whole career it's always been about that.

00:03:44 - 00:03:49

[Animation: *A green background appears with wavy lines*]

[Video: *Sfiyah and Jay are sitting at the paper airplane table with hot chocolate.*]

Jay >> Sfiyah, it was great to meet you. Let's celebrate. Hot chocolate.

Sfiyah and Jay >> Cheers! Yay!

Jay >> Is it yummy?

Sfiyah >> Yeah.

00:03:49 - 00:03:56

[Upbeat music playing]

[Animation: *A white background appears with the CAA logo in the middle*]

[Text on screen: *School Safety Patrol*]

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